



DEPARTMENT OF HEALTH

Puerto Rico Medicaid Program

Fifth Important Update 2024-PRMP-MES-PS-007

This notification¹ has the purpose of informing participating vendors the following:

A) The criteria for evaluating oral presentations will be the following:

1. Did the vendor's presentation demonstrate extensive knowledge of managing the services required by the 2024-PRMP-MES-PS-007 RFP?
2. Did the vendor's presentation demonstrate a clear understanding of the specifications of the RFP?
3. Did the vendor professionally present and manage their presentation, including time management?
4. Did the vendor fully respond to questions asked by the Evaluation Committee in a direct and applicable manner?²
5. Was the overall impression of the strength and quality of the vendor's presentation positive?

B) While each vendor can present generally about their proposals, the evaluation committee is particularly interested in automatization and the possibility of the inclusion of AI, especially in how this could streamline or automate the enrollment and maintenance processes. The committee is also interested in the strategy for the approach and interaction with healthcare providers. These subjects should be given emphasis in the presentations, but the presentation should not only be about these two subjects.

C) Each vendor will have 45 minutes for their presentation and there will be 15 minutes for questions if any. The oral presentations will be conducted via Microsoft teams. Each participating vendor will receive a communication from medicaid.procurement@salud.pr.gov with their respective time slot for their presentation. The oral presentations are set for Thursday 19, December 2024.

¹ Issued in accordance with Section 3.8 of the RFP.

² If the committee does not ask any questions from the presenting vendor, the vendor shall receive 10 points. It is assumed that the presentation was concise and did not warrant questions.

D) The vendors are hereby advised that the presentations will not lead to changes in scoring in parts of the evaluation already addressed by the technical proposals. The vendors will only be granted scores following the criteria established in section A of this Important Update. Each of the criteria is worth 10 points, for a total possible 50 points.



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